



BEDOK GREEN PRIMARY SCHOOL

1 BEDOK SOUTH AVE 2 SINGAPORE 469317

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INFORMATION SHEET ON SCHOOL BUS SERVICES FOR YEAR 2022

Date: 1 November 2021

Dear Parent/Guardian

School Bus Operator for 2022

We are pleased to inform you that ARCELIE BUS SERVICE is our school's appointed school bus operator for the period 1 Jan 2022 – 31 Dec 2022 to provide daily School Bus Services (i.e. for sending students from home to school and vice versa).

Name of Bus Operator /Liaison officer: ARCELIE BUS SERVICE

Tel No/ Hand phone No: Aunty May Low 97345155 / Mr H.K.Lim 90982622

Email address (if any): mel_8088@yahoo.com.sg

2. Parents who are interested in taking up the school bus services in 2022 may submit your bus service request for 2022 at the below URL or scan the QR code:

<https://forms.gle/E8pZZDJxyBrRnanR9>



School Bus Fares

3. Parents may discuss their requirements directly with the bus operators to agree on the actual bus fares based on the 'Not to Exceed' Price.

4. The tables below show the 'Not to Exceed' Prices for both the daily school bus services and services for after school activities:

A. Daily School Bus Services (i.e. for students from home to school and vice versa)

| Distance | Up to 15 seaters | | >15-30 seaters | | >30 seaters | |
|-----------|------------------|-------|----------------|-------|-------------|-------|
| | 1 way | 2 way | 1 way | 2 way | 1 way | 2 way |
| Up to 2km | \$90 | \$100 | \$90 | \$100 | \$90 | \$100 |
| >2 – 4km | \$130 | \$160 | \$130 | \$160 | \$130 | \$160 |
| >4 – 6km | \$160 | \$190 | \$160 | \$190 | \$160 | \$190 |
| >6 – 8km | \$190 | \$240 | \$190 | \$240 | NA | NA |

Note: Charges for small buses (15 and below seater type) are generally higher due to shorter travel time and easy access to pick-up points.

5. For students staying beyond the maximum distance range, parents may approach the bus operator directly for negotiation of bus fares.

Other Information

6. We would like to highlight the following:

- a. The school bus service is provided for trips to and from the school before and after official school hours as follows:
 - i. Daily school timing: 7.30am – 1.30am (Curriculum time)
 - ii. Latest bus arrival time in school: 7.15am
 - iii. Latest bus departure time from school: 1.45pm
- b. It is the parent's responsibility to pay the monthly bus fare directly to the bus operator by the 1st of every month.
- c. The annual bus fares will be collected over 9 months in January, February, March, April, May, July, August, September and October. There will be no collections for the months of June, November and December. School services will still be provided on every school day in the months of June, November and December.
- d. Parents are advised to take note of the operator's termination clause.

Feedback

7. The school will continue to seek feedback from parents periodically. Parents may also provide feedback directly to the school. The information gathered will help the school in assessing the appointed bus operators' performance and decide whether to renew their contracts or go through the proposal invitation process to appoint new operators.

8. For any feedback concerning the service standards and behaviour of the bus drivers/attendants, parents may contact the school's office at 6442 5416.

Thank you.



Mr Benjamin Yong
Principal

This example compares the 12-month and 9-month payment schedules based on an annual fare of \$1,080.

| Month | 12-months | | 9-months |
|--------------|----------------|-------------------------|----------------|
| Jan | \$180 | Pay Dec fare in advance | \$120 |
| Feb | \$90 | | \$120 |
| Mar | \$90 | | \$120 |
| Apr | \$90 | | \$120 |
| May | \$180 | Pay Jun fare in advance | \$120 |
| Jun | 0 | | 0 |
| Jul | \$90 | | \$120 |
| Aug | \$90 | | \$120 |
| Sept | \$90 | | \$120 |
| Oct | \$180 | Pay Nov fare in advance | \$120 |
| Nov | 0 | | 0 |
| Dec | 0 | | 0 |
| Total | \$1,080 | | \$1,080 |

Payments are spread equally over 9 months

Benefits of 9-month payment schedule:

- No advance payment is required for the month of Dec, Jun and Nov.
- Bus fare is paid over 9 equal payments.
- Pay as per use basis.